**Introduction**

This Tech Note describes how to turn on Networking for COM+ communication for Windows 2003. This is required if you are connecting COM+ client proxies to a Factelligence middleware server.

**Application Versions**

- All Factelligence and Operations & Performance versions
- Windows 2003 Server

**Possible Error and Solution for COM+ Networking**

In order for a Factelligence Proxy to communicate with the middleware, COM+ Networking must be enabled when using Windows 2003 Server. If COM+ Access is not enabled, you can see the following error when trying to launch a module like Configurator:
To set Networking on COM+

1. Click Start, open **Control Panel**, then click **Add or Remove Programs**.
2. Click **Add/Remove Windows Components**.
3. Click **Application Server**, then click **Details**.
4. Click **Enable network COM+ access**, then click **OK**.
Figure 5: Enable network COM+ access

5. Click **Next**, then **Finish**.

6. Restart the computer.

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